

Refund & Delivery Policy

No refunds will be given unless a member has been disenrolled from the program 5 business days prior to the start of the program. There will be a \$20 processing fee for all refunds.

Any initial enrollment fees are due at time of registration, and programs will be delivered on the scheduled dates as set forth in the program guide. If any goods are purchased from the Club, they will be shipped within five business days.

Privacy Policy

This Privacy Policy outlines the types of personal information www.epbgc.org (“we”), may receive or collect when you use our website (the “site”), as well as some of the methods we use to safeguard your personal information.

Collection Of Personal Information

Like most companies, we use cookies on the Site. A “cookie” is a small file containing a string of characters that uniquely identifies your browser. While most browsers accept cookies by default, you can manually set your browser to refuse all cookies, accept cookies from specific websites, or highlight when a cookie is sent to your browser. Our servers may also automatically record information when you visit our Site, including the URL that directed you to our Site, your IP address, browser type, and the date and time of your visit. While you can generally refuse the use of cookies as described above, some serve an essential function and the websites cannot work properly without them. Where such essential cookies are used, they cannot be disabled.

We use cookies to collect certain aggregate and non-personal information through a variety of technologies when you visit our site. Aggregate and non-personal information does not relate to a single identifiable visitor, but rather it tells us such things as how many users visited our site and the pages which have been accessed. By collecting this information, we learn how to best tailor our site to our visitors. Unless you disable such technologies, by using our site, you agree that we can place these types of cookies and related technologies on your device.

We may also collect personal information with your consent for a variety of reasons. Personal information is information about you that is personally identifiable, such as your name, address, email address, or phone number.

Policy On Sharing Your Information

We will not sell, rent, share, or lease your personal information to others. We may share personal information with companies working on our behalf, including our affiliates and subsidiaries. In any such cases, however, we require that the companies or entities adhere to privacy standards and policies at least as restrictive as those that we have in place. In the event that we undergo a change in ownership at any point (or otherwise change our business structure), it is our established practice to seek appropriate protection for all personal information in advance of any such change.

We may have an obligation to disclose information to the extent such disclosure is reasonably necessary to: (a) satisfy any applicable law, regulation, legal process, or legitimate governmental request, (b) detect, prevent, or otherwise address suspected fraud, security, or technical issues, (c) enforce any applicable terms of service, including investigation of potential violations thereof, or (d) protect against imminent harm to our rights, property, or safety, or to our users or the general public as required or permitted by law.

This website contains links to other sites. Please be aware that we are not responsible for the content or privacy practices of such other sites. We encourage our users to be aware when they leave our site and to read the privacy statements of any other site that collects personally identifiable information.

Sites Covered By This Privacy Policy

Our Site may, from time to time, link to third-party websites for your convenience and to provide easy access to additional useful information. Should you select such a link, you will leave our Site. We do not control those sites or their privacy practices, which may differ from our practices and policies. Any personal data you choose to provide to, or that is collected by such third parties, is not in any way covered by our Privacy Policy. We recommend that you read over such website's privacy policy before providing any personal information. Our Site's link to another website does not constitute an endorsement or representation about the value, quality, or usefulness of anything found on that third-party website.

Keeping Your Information Secure

We value your trust and take it seriously. To prevent unauthorized access and disclosure, to maintain data accuracy, and to ensure the appropriate use of your information, we utilize industry standard physical, technical, and administrative procedures to safeguard any personal information we collect.

Changes To This Policy

The world of technology changes quickly, so if and when there are future changes to our Privacy Policy in response, we will post them on this site.

Surveys & Contests

From time to time our Site may request information via surveys or contests. Participation in these surveys or contests is completely voluntary and you may choose whether or not to participate and disclose the requested information. Information requested may include contact information (such as name, address, or email address), and demographic information (such as gender or age). Contact information may be used to notify the winners and award prizes (as applicable). Survey information will be used for purposes of monitoring or improving the use and satisfaction of our Site.

Your Access To And Control Over Information

You may opt out of any future contacts from us at any time. You can do the following at any time by contacting us via the email address or phone number given on our website:

- See what data we have about you, if any.
- Change/correct any data we have about you.
- Have us delete any data we have about you.
- Express any concern you have about our use of your data.

We value your opinions and suggestions. If you feel that we are not abiding by this privacy policy, please contact us immediately.

- **By Email:** Please email info@epbgc.org.